

Welcome to IEEE Xplore®

- Home
- What Can I Access?
- Log-out

Tables of Contents

- Journals & Magazines
- Conference Proceedings
- Standards

Search

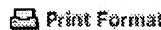
- By Author
- Basic
- Advanced
- CrossRef

Member Services

- Join IEEE
- Establish IEEE Web Account
- Access the IEEE Member Digital Library

Member Benefits

- Access the IEEE Enterprise File Cabinet



Your search matched **9** of **1085387** documents.

A maximum of **500** results are displayed, **15** to a page, sorted by **Relevance Descending** order.

Refine This Search:

You may refine your search by editing the current search expression or enterin new one in the text box.

 Check to search within this result set**Results Key:**

JNL = Journal or Magazine **CNF** = Conference **STD** = Standard

1 JCPenney Catalog Telemarketing: on line, on time, never closed*Overman, D.;*

Communications Magazine, IEEE , Volume: 28 , Issue: 6 , June 1990

Pages:29 - 31

[\[Abstract\]](#) [\[PDF Full-Text \(316 KB\)\]](#) **IEEE JNL****2 Bank Tutor: an expert system for treasury management***De Marco, M.; Salcioli, G.; Fedegari, F.;*

Systems, Man and Cybernetics, 1993. 'Systems Engineering in the Service of Humans', Conference Proceedings., International Conference on , 17-20 Oct. 1

Pages:93 - 97 vol.1

[\[Abstract\]](#) [\[PDF Full-Text \(260 KB\)\]](#) **IEEE CNF****3 Automatic call distribution using the ISDN basic rate interface***Bose, R.; Davidson, W.A.;*

Communications, 1991. ICC 91, Conference Record. IEEE International Confer on , 23-26 June 1991

Pages:969 - 971 vol.2

[\[Abstract\]](#) [\[PDF Full-Text \(196 KB\)\]](#) **IEEE CNF****4 The missing link-computer-supported telephony***Walters, R.E.;*

IEE Review , Volume: 38 , Issue: 4 , 16 April 1992

Pages:151 - 154

[\[Abstract\]](#) [\[PDF Full-Text \(360 KB\)\]](#) **IEE JNL**

5 Formal model, language and tools for design agent's scenarios in call center systems

Anisimov, N.; Kishinski, K.; Miloslavski, A.;
System Sciences, 1999. HICSS-32. Proceedings of the 32nd Annual Hawaii International Conference on , Volume: Track8 , 5-8 Jan. 1999
Pages:9 pp.

[\[Abstract\]](#) [\[PDF Full-Text \(464 KB\)\]](#) [IEEE CNF](#)

6 The development of a subscriber management system for the digital Wight

Wight, T.J.;
Broadcasting Convention, 1995. IBC 95., International , 14-18 Sep 1995
Pages:426 - 431

[\[Abstract\]](#) [\[PDF Full-Text \(324 KB\)\]](#) [IEE CNF](#)

7 ISDN applications: their identification and development

Iffland, F.C.; Norton, G.D.; Waxman, J.M.;
Network, IEEE , Volume: 3 , Issue: 5 , Sept. 1989
Pages:6 - 11

[\[Abstract\]](#) [\[PDF Full-Text \(652 KB\)\]](#) [IEEE JNL](#)

8 AT&T customer trial of the ISDN primary rate interface

Canavan, G.; Coffman, J.; Gawrys, G.; Willcock, W.;
Global Telecommunications Conference, 1988, and Exhibition. 'Communication the Information Age.' Conference Record, GLOBECOM '88., IEEE , 28 Nov.-1 D 1988
Pages:883 - 887 vol.2

[\[Abstract\]](#) [\[PDF Full-Text \(352 KB\)\]](#) [IEEE CNF](#)

9 An approach to design distributed CTI applications using Petri nets: example of a call center

Anisimov, N.; Kishinski, K.; Miloslavski, A.;
Systems, Man, and Cybernetics, 1998. 1998 IEEE International Conference on , Volume: 1 , 11-14 Oct 1998
Pages:238 - 243 vol.1

[\[Abstract\]](#) [\[PDF Full-Text \(488 KB\)\]](#) [IEEE CNF](#)

Welcome to IEEE Xplore®

- Home
- What Can I Access?
- Log-out

Tables of Contents

- Journals & Magazines
- Conference Proceedings
- Standards

Search

- By Author
- Basic
- Advanced
- CrossRef

Member Services

- Join IEEE
- Establish IEEE Web Account
- Access the IEEE Member Digital Library

- Access the IEEE Enterprise File Cabinet

 Print Format